



#### **ABOUT TELECOM CENTRAL**

## Knowledgeable, reliable, innovative.

With 15 years of expertise in the telecoms industry, Telecom Central stands as your trusted partner.

Located in the Birmingham area, we house a team of highly skilled and experienced telephone system engineers. This central location allows us to deliver exceptional telephone system installations, support, and maintenance services.

Our knowledgeable team is ready to assist in choosing a solution that aligns with your business goals and budget.

500+

Customers

1500+

Services

**Discover More** 98% Satisfaction

#### **CELEBRATING OVER A DECADE OF BUSINESS**

### Our Timeline

Telecom Central has been constantly adapting to best serve our customers needs. Our continued growth is testament to the fact that we deliver cutting-edge services, tailored to your needs.

2008

Established

2013

**New Premises** 

2017

**Telecom Central** 

2020

**Additional Services** 

2023

**Looking Ahead** 



Helpdesk Communications Ltd was started to supply high quality phone systems to business across the Midlands.



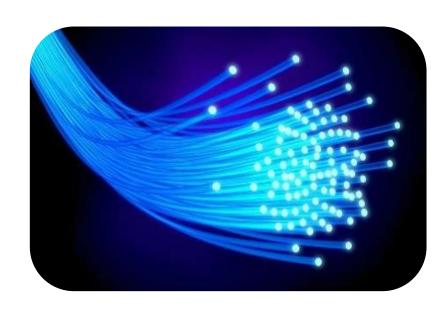
In 2013 we moved to a local business park which provided a larger office, a small warehouse and training facilities for new staff.



Following the success of one of our feeder websites, we rebranded as Telecom Central which we felt better summarised our business.



After requests from a number of our customers, we began offering CCTV, Wi-Fi and cabling installations. We also began supplying mobile hardware and SIM only deals.



As we approach BT's 2025 switch off, we're putting more emphasis on migrating customers to fibre broadband and cloud based telephone systems.



#### **ABOUT US**

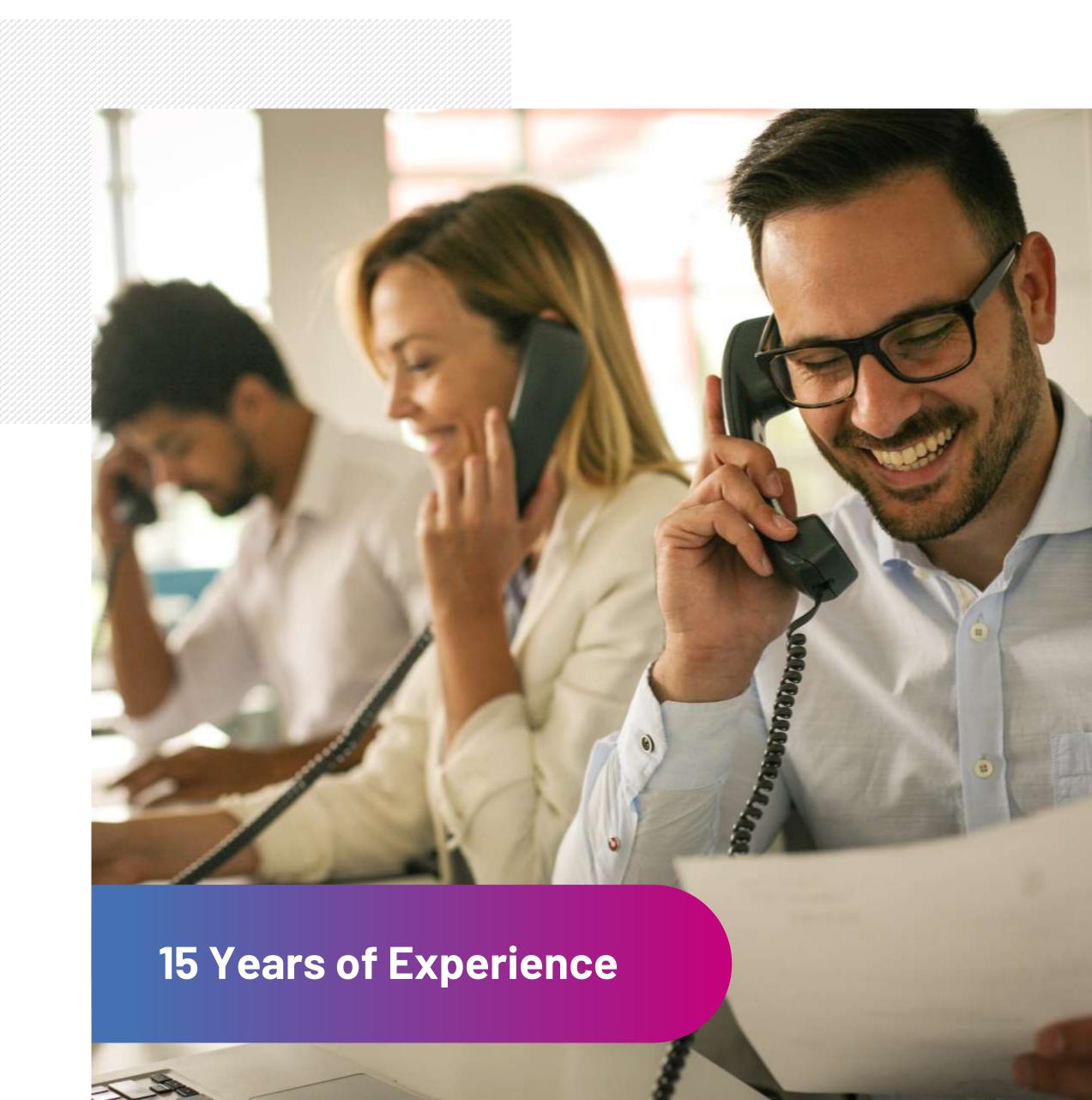
# Highest levels of customer service and support

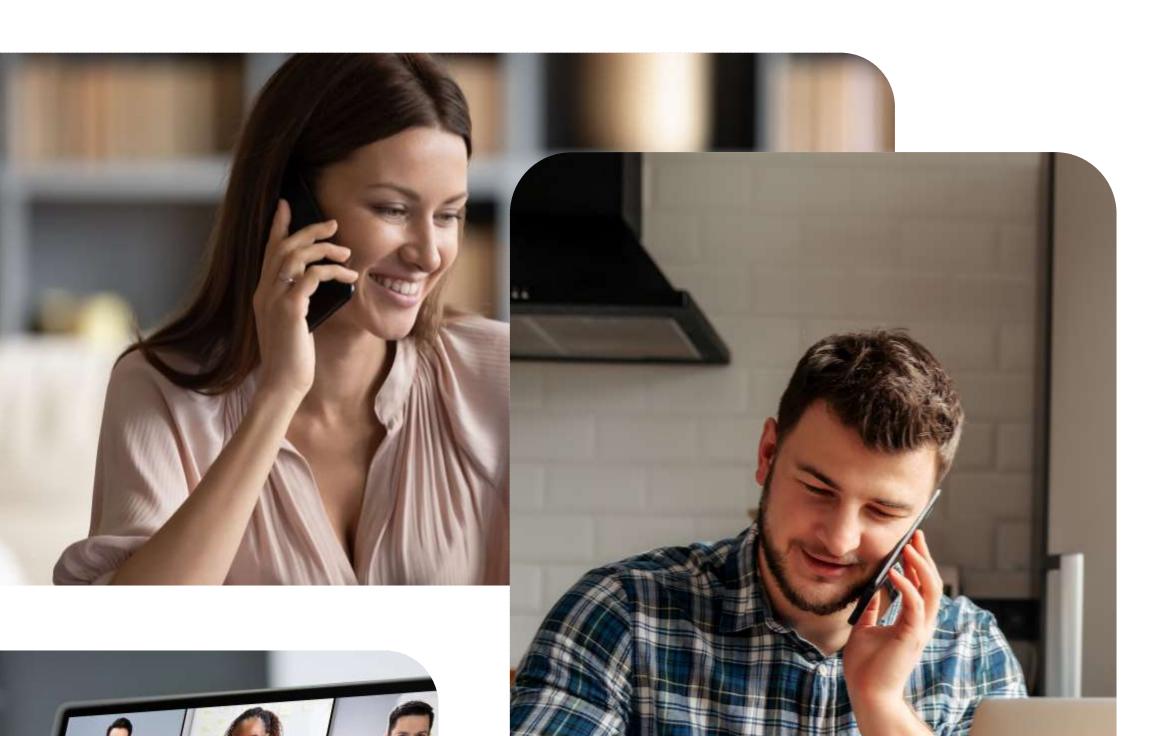
"My philosophy is to create a knowledgeable, friendly, enthusiastic environment for my staff because how they feel has a direct effect on how they make our customers feel.

Thankfully, so far our customers appear to be remarkably happy - so I think it's working."



**Dave Hamilton**Owner of Telecom Central





#### MODERN WORKPLACE COMMUNICATIONS

### Simplifying Remote Working

We implement business telecommunication systems and equipment for your staff to work productively in the office, at home and remotely.

As we see a shift towards a growing number of employees working from home or splitting their time in the office and home, organisations require reliable and secure communication systems to operate efficiently.



## How we help you set up remote working

One of our trained Telecom Engineers will help you to understand what you require from a business communication system for office and home based working.

- We review your current setup
- **Confirm the locations your staff use**
- Check handling of calls through the business
- Confirm the best fit system, quantities of equipment, telephone and mobiles





#### **ABOUT US**

# Work is no longer confined to just the office

We'll keep you connected, wherever you are.

Our VoIP Phone Systems deliver reliable, secure and integrated communications for your staff to communicate and collaborate both internally and externally.



#### **OFFICE WIFI**

### Don't Let Anything Slow You Down

The business world relies on communication so don't allow your business workforce to be held back by the speed and effectiveness of their connectivity to the world.

At Telecom Central we ensure that your wireless networks are performing as efficiently as possible, delivering super fast download and upload speeds throughout your office space.



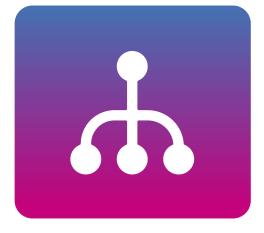
#### Wi-Fi

Up to 5X faster office Wi-Fi



#### Internet

High quality, high speed broadband



#### **Data Cabling**

Structured cabling installation services



#### **BUSINESS TELEPHONE SYSTEMS**

### Future Proof, Scalable & Reliable

As specialists in telecommunications, we can help you choose the right telephone system for your business. We make sure it suits business goals and matches your budget. If you already have a phone system you can even make some savings when you upgrade.



#### **PBX & VoIP Phone Systems**

We provide traditional PBX 'on premise' phone systems & Cloud based (VoIP) 'off premise' solutions.



#### **Maintenance and Support**

You do not need to have a current contract in place for us to help you; we can provide one off repairs or site visits and no obligation advice.



**MOVING LOCATION** 

# System Moves & Changes

#### We Handle Everything

Our engineers have a wealth of knowledge and experience in successfully moving telephone systems to a new site or premises so that everything is in place for your team to use immediately.

As part of our quality control we test all equipment and services before leaving the site with a demonstration and training.

#### **GET STARTED WITH VOIP**

# Reduce costs and future proof your systems

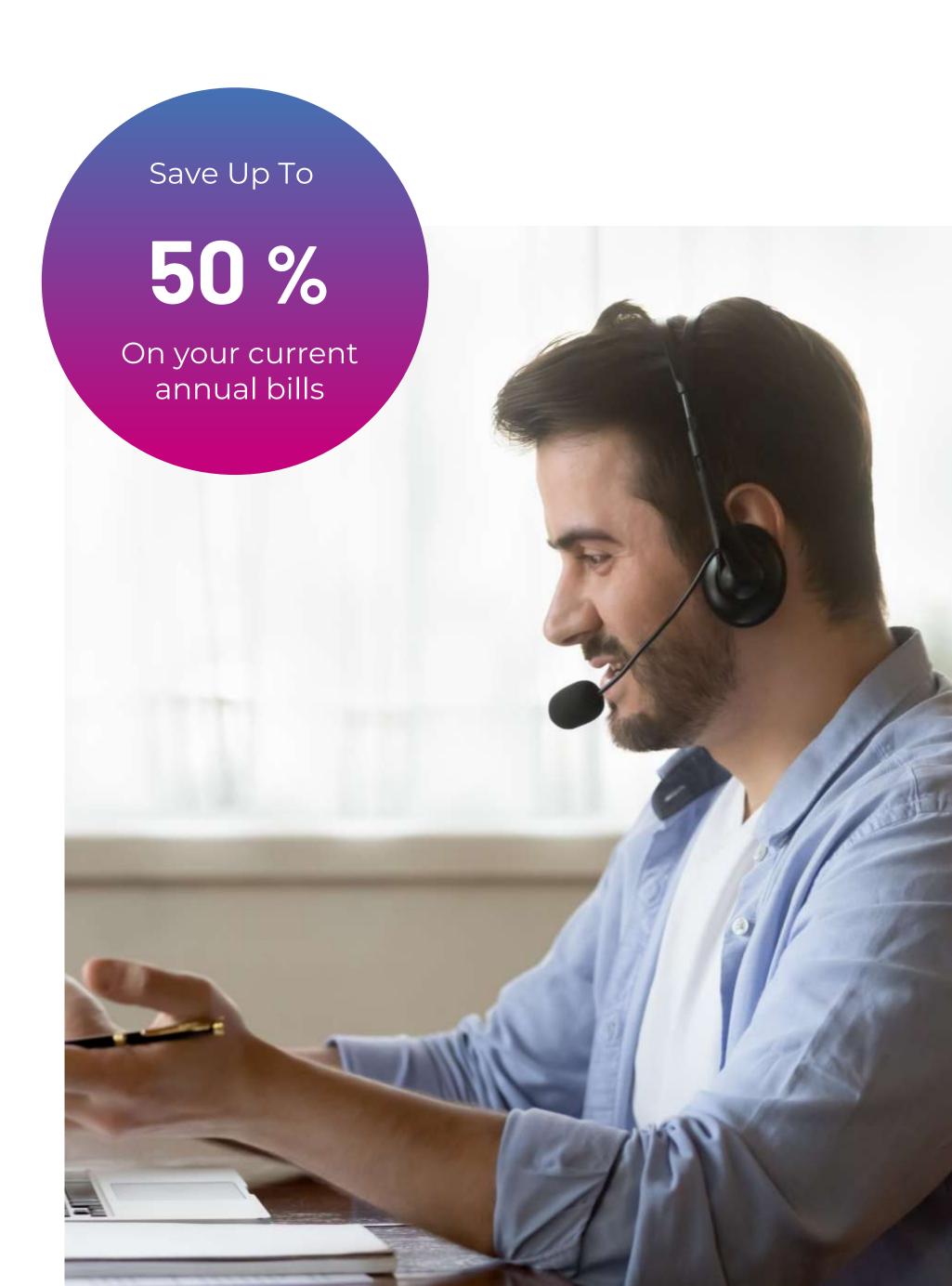
Making the switch from your traditional business telephone system to a VoIP Telephone system can offer a range of benefits to your business including improving productivity and performance.

A VoIP system also enables you to easily set up and run call recording across your business.



#### **Supports Remote Working**

VoIP systems work over the Internet. This means that VoIP can effectively support home and remote working, which is particularly vital during the current climate.





FLEXIBLE & AFFORDABLE MOBILE PACKAGES

### Premier Business Mobile Provider

Working alongside three of the UK's major networks EE, Vodafone & O2 Telecom Central will equip your workforce with the best mobile solutions available.

- Major Cost Savings
- World class product support
- Keep existing telephone numbers
- Latest handsets
- Tariffs to suit your personal usage

#### **CHECK US OUT ONLINE**

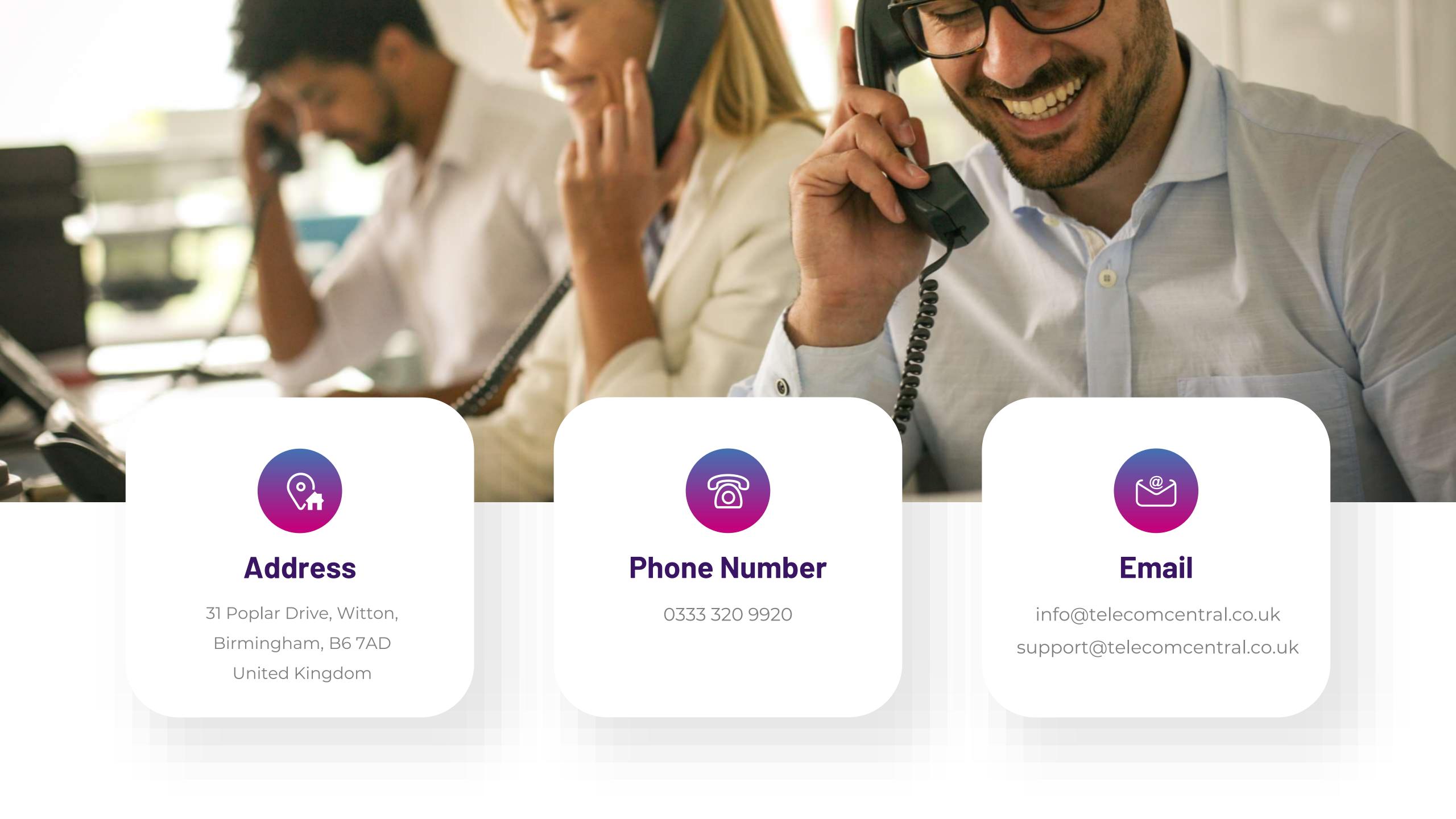
### More information on our website

We have a website fully packed with information on the services we provide. Our blog section is kept up to date with interesting facts and news about all things telecoms.

If you cant find what your looking for on there give us a call or email and one of the team will be more than happy to help.

www.telecomcentral.co.uk





# Thank You

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BUSINESS COMMUNICATION SPECIALISTS